



PT Onsite IT Support

Posted by: Miles Technologies

Posting date: 12-Apr-2023 **Closing date:** 26-Aug-2023

Education: Bachelor's (Preferred)

Language: English (Required)

Job location:

Salary: \$\$40

Years of Experience: Fresher (less than 1 year)

Vacancy: 2

Job Type: Full Time

Job id: CAJ7207870

Expired

Job description:

Our Motto: You Request. We Respond. It Gets Done!®

We can't take credit for coming up with that motto ourselves. Many years ago, one of our customers used those exact words to describe what it was like working with us. It wasn't the last time we heard that sentiment from our customers, so naturally, it became the core representation of our company.

We work every day to uphold that value and deliver that experience to our customers.

We passionately believe technology, when used decisively and with care, will turn your ideas and visions into tangible solutions that will help you grow your business and run it more efficiently.

We're also 100% fiercely dedicated to providing customers with professional, high-level service for a true return on investment.

Our Mission:

To provide highly customized, groundbreaking technology solutions that further our customers' business goals and objectives. To be elemental in the "Idea Cycle" – from Vision, to Design, to Development, to Implementation. To be

responsive. To "Get It Done." To experience continued growth and profitability while providing rewarding and forward thinking careers.

Job Description:

Hours are not guaranteed.

This position is intended to provide a flexible option for occasional supplemental income, not a consistent and guaranteed monthly income.

The Onsite IT Consultant is in a position to help our small to medium-sized business customers operate more efficiently due to the proper use of today's technologies. We are looking for candidates with strong customer-oriented consultative skills that also have strong technology and troubleshooting skills. In this role, you will provide onsite support and technology implementation services for numerous businesses. This position is a great combination of both the consulting side and the technical side of the business.

- **\$30 per hour-** hourly compensation will be provided even during travel to customer site.
- **Minimum of \$100 per job.**

Job request frequency will vary by location. In some areas we have a high volume of customers and requests. In other areas, we have as few as one customer therefore less requests. In areas with few customers we continue to grow and acquire new customers.

In low volume areas, requests may range from once a month to once every three months.

- Most of our requests will occur during business hours. At times there may be a request after hours.
- Requests are flexible. There is no penalty for being unavailable for a specific task.

Responsibilities:

- Visit our customers in the Metro Area (for which you are applying) when an onsite presence is needed.
- Troubleshoot and resolve computer and network related problems with the assistance of remote personnel.
- Implement new technology with the assistance of remote personnel.
- Identify technology solutions based on analysis of customer support needs.
- Strong and consistent communication with customers.
- Documenting work performed and other technical information for our clients.

Requirements:

Ideal candidate will have at least 1 year experience in the following:

- Ability to diagnose and fix hardware and software issues for both desktops and servers
- Experience installing and troubleshooting problems on WinXP, Windows7, Win2003/2008 Server, Active Directory, Exchange, DNS
- End-User and Help Desk experience in MS Office Suite and other common desktop applications
- Experience in troubleshooting network related issues that can be related to network infrastructure such as switches and routers
- Configuration of TCP/IP settings on network and troubleshooting TCP/IP issues
- Certifications such as A+, MCSE, MCTS, MCITP, CNE, CCNA are a plus but not required
- Candidate must live within close proximity of Metro Area (for which you are applying).

Job Type: Part-time

Pay: \$40.00 per hour

Work Location: On the road

Posted on canadianjobportal.com