



call centre agent - technical support

Posted by: One Solution Consultancy Services

Posting date: 20-Jun-2025 **Closing date:** 10-Jul-2025

Education: • College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years

Language: English

Job location: Edmonton

Salary: \$32.21 Per Week

Years of Experience: 1 year

Vacancy: 1

Job Type: Full Time

Job id: CAJ2360735

Expired

Job description:

Title: call centre agent - technical support

Employer: One Solution Consultancy Services

Address: 10180 101 STREET NW suite 3400, Edmonton, AB T5J 3S4

Wages: \$32.21 /hour

Vacancies: 1 vacancy

Joining: As soon as possible

Employment type: Permanent employment, Full time
30 to 40 hours /week

Employment conditions: Morning, Day

Overview

Languages

English

Education

- College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years
- or equivalent experience

Experience

1 to less than 7 months

On site

Work must be completed at the physical location. There is no option to work remotely.

Responsibilities

Tasks

- Give access to computer networks
- Report on the performance of computer systems and networks
- Respond to users experiencing difficulties with computer
- Consult user guides, technical manuals and other documents to research and implement solutions
- Provide advice and training to users in response to identified difficulties

- Collect, organize and maintain a problems and solutions log for use by other technical support analysts
- Participate in the redesign of applications and other software
- Provide business systems, network and Internet support to users in response to identified difficulties
- Perform Web-server backup and recovery operations
- Provide customer service

Supervision

- No supervision responsibility

Work Setting

Consulting firm

How to apply

Direct Apply

By Direct Apply

By email

onesolutionjobscanada@gmail.com

Who can apply to this job?

The employer accepts applications from:

- Canadian citizens and permanent residents of Canada.
- Other candidates with or without a valid Canadian work permit.

To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: onesolutionjobscanada@gmail.com

Posted on canadianjobportal.com