CANADIAN JOB PORTAL

User support technician?NOC22221?

Posted by: Concrete Genius Manufacturing Inc

Posting date:20-Dec-2024   **Closing date**: 18-Jun-2025

Education: Completion of a college program in computer science, computer programming or network administration is required.

Language: English

Job location: Athabasca

Salary: $32.5 CAD Per Hour

Years of Experience: Fresher (less than 1 year)

Vacancy: 1

Job Type: Full Time   **Job id**: CAJ4821678

Job description:

Wages: $32.50 hourly / 35 -37.5hours per week
Period of Employment: Permanent employment
Hours of Work: Full time
Start: as soon as possible
Number of job vacancies?1
Language: English
Education: Completion of a college program in computer science, computer programming or network administration is required.
Experience: an asset

Responsibilities

- Address user challenges with computer systems and provide solutions.
- Refer to user manuals, technical documentation, and other resources to research and apply fixes.
- Offer guidance and training to users based on identified issues.
- Maintain a detailed log of problems and solutions for reference by other technical support staff.
- Contribute to the redevelopment and enhancement of software applications.
- Oversee the work of other technical support team members.
- Deliver support for business systems, networks, and Internet-related issues to users.
- Diagnose and resolve technical issues efficiently.

Work conditions and physical capabilities

- Attention to detail

Personal suitability

- Accurate

- Efficient interpersonal skills

- Initiative

- Organized

- Team player

- Reliability

Health benefits

- Health care plan

To apply for this job vacancy, please send your resume along with a cover letter and a refrence letter from your previous employer to the following email: concretegeniushr@outlook.com

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