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Information Technology (IT) Support Technician

Posted by: Tajpur Investments ltd

Posting date: 04-Dec-2024 **Closing date:** 24-Dec-2024

Education: Post-Secondary

Language: English

Job location: Abbotsford

Salary: \$33.00 Per Hour

Years of Experience: 1 year

Vacancy: 1

Job Type: Full Time

Job id: CAJ7247191

Job description:

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Salary: \$33.00/Hourly

Job Type: Permanent, Full-Time

Start Date: As soon as possible

Language: English

Positions Available: 1

NOC Job Title: Information Technology Support Technician

Job Location(s)

33406 South Fraser way

Abbotsford, British Columbia

V2S 2B5

Job Duties:

- Communicating electronically or in person with the software users facing difficulties.
- Execute solutions with references from guides, manual and other documents.
- Provide advice and real time assistance to the user.
- Perform follow-up communication to ensure customer satisfaction.
- Collect information and maintain problems & solutions log for the users.
- Maintain records of daily communication transactions, problems and remedial actions taken.
- Can redesign document or user manual if required.
- Assist clients with the installation of upgrades.
- Provide proper network, internet support to the users.

Requirements:

- Completion of Secondary School education is required.
- Post-Secondary Education in the field is required.
- No Work Experience required.

How to Apply:

email: tajpurinvestmentsltd@gmail.com