



User support technician

Posted by: ORBIT EXPRESS INC

Posting date: 08-Oct-2024 **Closing date:** 06-Apr-2025

Education: College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years

Language: English

Job location: Mississauga

Salary: \$30 Per Hour

Years of Experience: Fresher (less than 1 year)

Vacancy: 1

Job Type: Full Time

Job id: CAJ5305446

Job description:

Tasks

- Give access to computer networks
- Report on the performance of computer systems and networks
- Respond to users experiencing difficulties with computer
- Consult user guides, technical manuals and other documents to research and implement solutions
- Provide advice and training to users in response to identified difficulties
- Collect, organize and maintain a problems and solutions log for use by other technical support analysts
- Supervise other technical support workers in this group

Provide business systems, network and Internet support to users in response to identified difficulties
Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software
Perform Web-server backup and recovery operations
Manage incidents

Additional information

Work conditions and physical capabilities

Fast-paced environment
Work under pressure
Repetitive tasks
Combination of sitting, standing, walking

Personal suitability

Accurate
Team player
Ability to multitask
Time management

To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: careers.orbitexpress@gmail.com

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