

## User support technician

Posted by: Deserving Health International Corp

Posting date:04-Jul-2024 Closing date: 31-Dec-2024

Education: College, CEGEP or other non-university certificate or diploma from a program of 1 year to EXPIred

2 years or equivalent experience

Language: English

Job location: Richmond

Salary: \$32.00 Per Hour

Years of Experience: 1 year

Vacancy: 1

Job Type: Full Time **Job id**: CAJ2427639

## Job description:

# User support technician **Verified**

Posted on July 04, 2024 by Deserving Health International Corp

Job details

Richmond, BC

V6V 2J2

32.00 hourly / 30 hours per Week

Permanent employment

Full time

Day, Evening, Morning

Starts as soon as possible

Benefits: Other benefits

1 vacancy

Job Bank #2987101

## Overview

## Languages

**English** 

#### **Education**

College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years or equivalent experience

### **Experience**

1 year to less than 2 years

## Responsibilities

#### **Tasks**

Give access to computer networks

Respond to users experiencing difficulties with computer

Consult user guides, technical manuals and other documents to research and implement solutions

Collect, organize and maintain a problems and solutions log for use by other technical support analysts Provide business systems, network and Internet support to users in response to identified difficulties Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software

Provide customer service

## **Supervision**

No supervision responsibility

## **Experience and specialization**

## Computer and technology knowledge

Internet

Desktop applications

TCP/IP

## **Additional information**

## Own tools/equipment

Internet access

Cellular phone

## **Benefits**

#### Other benefits

Free parking available

## How to apply

#### By email

deservinghealthjobs@gmail.com

To apply for this job vacancy, please send your resume along with a cover letter and a refrence letter from

your previous employer to the following email: deservinghealthjobs@gmail.com

# Posted on canadianjobportal.com