Information Technology (IT) Support Technician

Posted by: Tajpur Investments Ltd

Posting date:08-Oct-2024   **Closing date**: 28-Oct-2024

Education: Minimum : Post-Secondary

Language: English

Job location: Abbotsford

Salary: $33.00 Per Hour

Years of Experience: 1 year

Vacancy: 1

Job Type: Full Time   **Job id**: CAJ1469985

Job description:

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Salary: $33.00/Hourly
Job Type: Permanent, Full-Time
Start Date: As soon as possible
Language: English
Positions Available: 1
NOC Job Title: Information Technology Support Technician

Job Location(s)
33406 South Fraser way
Abbotsford, British Columbia

V2S 2B5

Job Duties:
- Communicating electronically or in person with the software users facing difficulties.
- Execute solutions with references from guides, manual and other documents.
- Provide advice and real time assistance to the user.
- Perform follow-up communication to ensure customer satisfaction.
- Collect information and maintain problems & solutions log for the users.
- Maintain records of daily communication transactions, problems and remedial actions taken.
- Can redesign document or user manual if required.
- Assist clients with the installation of upgrades.
- Provide proper network, internet support to the users.

Requirements:
- Completion of Secondary School education is required.
- Post-Secondary Education in the field is required.

- No Work Experience required.

How to Apply:
email: tajpurinvestmentsltd@gmail.com

To apply for this job vacancy, please send your resume along with a cover letter and a refrence letter from your previous employer to the following email: tapurinvestmentsltd@gmail.com

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